

Great Plains Web Design

Computer / Network Maintenance and Repair Price Sheet

* Prices quoted below are labor charges only – parts will be an additional charge *

Services	Description of Service	On Site	Workshop
Pickup and Delivery	Round trip pickup and delivery in Stevens County. Other fee's may apply to other counties.	\$ 35.00	\$ 35.00
Computer Diagnostics Check	Testing all hardware/software to determine cause of problem(s). Fee waived if repairs are performed.	\$ 30.00	\$ 20.00
Hourly Computer Repair	Hourly rate to repair problem(s) after diagnostic is performed. Minimum of 1 hour.	\$ 45.00/hr	\$ 30.00/hr
Computer Tune Up	Diagnose and repair operating system issues. Install service packs and patches. Update anti-virus, scan for virus, spyware, adware, and malicious programs. Clean Registry and optimize system for best performance.	\$ 70.00	\$ 55.00
Software Installation	Installation (or repair) of one software title, with convenient desktop, start menu and quick launch bar shortcuts for easy access. Configuration with any external hardware (if applicable) and verification that no conflict exist with other devices/drivers. Software not included.	\$ 25.00	\$ 25.00
One time data backup	Tranferring your important data from your computer to CD, DVD, networked-attached storage, an internal or external hard drive or another computer. First DVD included, additional add \$2.	\$ 70.00	\$ 70.00
Re/Installation of Operating System	Installation (or repair) of operating system, drivers for all hardware, service packs and patches. Anti-virus installation included. Additional software can be installed at a rate of \$25/software. Data backup/transfer not included.	\$ 100.00	\$ 75.00
Data Recovery	Data recovery from functioning hard drive due to accidental deletion will be recovered and transferred to a DVD. Damaged/dead hard drives require drive to be sent to a third party vendor for recovery.	Hourly Rate	
Memory Installation	Installation of memory. Memory can be bought through us, but is not included.	\$ 20.00	\$ 15.00
Hardware Installation	Installation of memory. Memory purchased through us does not incur a memory installation charge. Memory not included.	\$ 45.00	\$ 45.00
Hard Drive Installation	Installation of one external hardware component with corresponding software/drivers.	\$ 100.00	\$ 75.00
Network Setup (Hardwired)	Networking of up to 3 computers with router so they can share files, printers, and Internet connection (if available).	\$ 60.00	\$ 60.00

Network Setup (Wireless)	Networking of up to 4 wireless devices, or 2 wireless and 2 wired devices to a wireless router so they can share files, printers, and Internet connection (if available). Setup includes wireless security setup.	\$ 70.00	\$ 70.00
Network of Additional Devices (Same Trip)	Additional device networked (both wired and wireless).	\$20/each	
Network of Additional Devices (New Trip)	Installation and configuration of one additional computer, access point, printer or other compatible device on your wireless or wired network.	\$40 for 1st device \$20 for each additional	
Monthly Maintenance Plan	Once a month onsite visit for up 3 computers where we perform our Computer Tune Up Service on each computer.	\$125/per month	
Monthly Maintenance Plan Add-on	Cost of each additional computer added to your monthly maintenance plan.	\$25/per month	
Remote PC Diagnostic	Allows us to remotely log into your machine to diagnose the problem. Internet Connection is required. Fee waived if repairs are performed.	\$ 30.00	\$ 30.00
Remote PC Repair	Remotely repair your computer through the Internet (maximum 2 hours). Internet Connection is required. Connection is encrypted.	\$ 60.00	\$ 60.00